

t is the Internal Revenue Service's mission

to provide America's taxpayers
top quality service
by helping them understand and
meet their tax responsibilities and
by applying the tax law
with integrity and
fairness
to all.

Under no circumstances will the Internal Revenue Service tolerate discrimination by its employees, grantees, contractors, and/or subcontractors. NO ONE shall be excluded from participating in, be denied the benefits of, or be subject to discrimination because of: race, color, sex, national origin, disability, reprisal, or age in programs or activities funded by the Department of Treasury - Internal Revenue Service.

Any person who believes that he/she has been discriminated against on the basis of race, color, sex, national origin, disability, reprisal or age, in programs or activities conducted (e.g., VITA, Taxpayer Assistance Centers) by the Department of Treasury - IRS may submit a written complaint to:

Director, External Civil Rights Unit Internal Revenue Service 1111 Constitution Avenue, NW Room 2422 Washington, D.C. 20224

